

Compare Extra Services STAR Medical Plans Offer in the Tarrant Service Area (Denton, Hood, Johnson, Parker, Tarrant, and Wise counties)



TEXAS
Health and Human
Services

TEXAS STAR
Your Health Plan ★ Your Choice

Medicaid Health Care Services:

All people in managed care receive the same traditional Medicaid services, which include:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Help getting a ride to the doctor
- Hearing tests and aids
- Home health services
- Chiropractors (neck and back doctors)
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots for children age 20 and younger
- Texas Health Steps medical and dental checkups
- No limit on medicines for children age 20 and younger
- Mental health services (such as counseling)
- Yearly adult checkup

STAR Program Services:

In addition to the traditional Medicaid health care services, the STAR Program offers more services, such as:

- Health Education classes
- No limit on medicines for adults
- No limit on needed days in a hospital for adults

Value-Added Services:

Every STAR medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its members. If you have questions about a plan's extra services, call the number under that plan's name.

A "blank" under a plan's name means that the plan does not offer the service listed.

| | Aetna Better Health | Amerigroup | Cook Children's Health Plan |
|--|-----------------------|-------------------------|--|
| For questions or doctor information: | 800-306-8612 | 800-600-4441 | 800-964-2247 |
| TTY line for people with a hearing or speech disability: | 800-735-2989 | 711 English and Español | 682-885-2138 |
| Help for mental health, drug, or alcohol problems: | 800-306-8612 | 800-600-4441 | 855-481-7045 |
| For prescription or medicine information: | 800-306-8612 | 800-600-4441 | 877-908-6023 for providers 800-964-2247 for members |
| Health Plan Website: | www.aetnamedicaid.com | www.myamerigroup.com/tx | www.cookchp.org |

| Value-Added Services | Aetna Better Health | Amerigroup | Cook Children's Health Plan |
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| 24-Hour Nurse Line | Yes | Yes | Yes |
| Extra Help with Getting a Ride | Bus tokens for doctor visits or health classes. | <ul style="list-style-type: none"> • Help getting a ride to doctor visits. • Community Transportation is available to members to visit WIC offices or attend Member Advisory Group meetings. | |
| Disease Management | | <ul style="list-style-type: none"> • Educational pregnancy books for members pregnant in their first trimester. • Educational book about taking care of your baby for receiving post-partum visit 21 to 56 days after giving birth. | |
| Dental Services | Eye, Ear and Dental Care products. | Dental kit to keep teeth clean and healthy for members 21 and older. | Up to \$250 for basic and major dental services for women 22 and older who are enrolled in PREG Medicaid and enrolled in the Cook Children's Health Plan Baby Steps program. |
| Extra Vision Services | Fitting checkup and 20% off certain contact lenses up to \$100 each year for members 12 to 18. | | \$125 for eyeglass frames/lenses or \$75 for contact lenses/fitting fees. |
| Discount Pharmacy / Over-the-Counter Benefits | Discount drug store services. | | |
| Sports and School Physicals | Annual sports physical for members 19 and younger. | 1 each year for members ages 6 to 18. | One sports/school physical in addition to a checkup per calendar year to enrolled members ages 3 through 18. |
| Temporary Phone Help | Unlimited text messaging for members enrolled in the Federal Lifeline Program including free health education messages from Text4Babies, Text4Kids, and Text4Health. | Members that qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Amerigroup members can get unlimited calls to member services, Member Advocates and Service Coordinators through our toll-free line and health text messages, including important renewal reminders. Additional 100 bonus minutes during member's birth month and one-time 200 bonus minutes at enrollment. | |

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| Help for Members with Asthma | 1 allergy protector pillow cover and 1 peak flow meter and OptiChamber per year for each member with asthma. | 1 allergy-free pillow cover each year for certain members 20 and younger with asthma who in a disease management program. | |
| Extra Help for Pregnant Women | Pregnancy handbook for pregnant members in case management. | <ul style="list-style-type: none"> • \$25 debit card for receiving prenatal checkup in the 1st trimester or within 42 days of enrollment with the health plan in any trimester. • \$50 debit card receiving post-partum checkup 21 to 56 days after giving birth. • Help getting a ride to pregnancy, birthing or newborn classes. | Up to \$100 per program for approved childbirth and breast-feeding classes per pregnancy. |
| Health and Wellness Services | <ul style="list-style-type: none"> • Stop-smoking counseling for non-pregnant members 12 and older and stop-smoking products for members 18 and older up to \$300 each year. • Weight loss program including family counseling with a nutritionist / dietician for non-pregnant members ages 12 to 19; with a body mass index (BMI) higher than 85th percentile. Precertification required. | Coaching, written and online education and nicotine replacement therapy products including over-the-counter patches, gum or lozenges, for members 18 and older, delivered to the member's home. | |
| Healthy Play and Exercise Programs | | Up to \$50 per school semester for Boys and Girls Club basic membership for members ages 6 to 18, where available. | |

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| Gift Programs | <ul style="list-style-type: none"> • \$50 worth of diapers, baby wipes and a gift bag for pregnant members who complete 10 prenatal visits and 1 postpartum visit. • Free \$25 gift card for STAR members ages 12 to 18 after completion of a checkup. Their annual well-child examination and immunizations (if applicable) within 45 calendar days of notification by letter from the Health Plan. • Notary services free of charge for STAR members. • Free first aid kit to newly enrolled STAR and CHIP members within their first 30 days of enrollment. | <ul style="list-style-type: none"> • \$120 debit card for members 15 months and younger who get all 6 Texas Health Steps checkups per the state approved schedule. • Up to a total \$60 debit card for members who get each timely Texas Health Steps checkups at 18, 24 and 30 months (\$20 each) per the state approved schedule. • \$20 debit card per checkup for members ages 3 to 20 who get Texas Health Steps checkups timely each year per the state approved schedule. • \$20 debit card for receiving the full series of the rotavirus vaccine across different days 42 days after birth to 2 years. • \$20 debit card to member's ages 6 months to 2 years for receiving the full series of the flu vaccine. • \$20 debit card to members 18 and older for getting a flu vaccine annually. • \$20 debit card for diabetic members after completing a retinopathy exam for ages 18 to 75. • \$20 debit card for diabetic members 18 and older after completing an HbA1c blood test once every 6 months for ages 18 and older. • \$20 debit card for members 18 and older with diabetes mellitus achieving HbA1c blood test results less than 8 once every 6 months. • \$20 debit card for members 21 and older with cardiovascular disease after completing a cholesterol blood test. • Free first aid kit after completing a personal disaster plan online to all members. | <ul style="list-style-type: none"> • \$50 per pregnancy for members who receive a prenatal visit with an approved provider during the first trimester of pregnancy or within 42 days of enrollment in CCHP. • \$50 members who complete a post-partum visit with an approved provider 21-56 days after delivery. • One Baby Basics book for all pregnant members enrolled in the CCHP Baby Steps program. • \$25 incentive for members age 2 to 21 who complete an annual Texas Health Steps checkup. • \$15 for members who complete a Texas Health Steps checkup within 45 days of the child reaching 2 weeks, 2 months, 4 months, 6 months, 9 months, 12 months, 15 months, and 18 months of age. • \$25 incentive for members age 6 to 12 newly diagnosed with ADHD and given an ADHD medicine for the first time who follow-up with a practitioner with prescribing authority within 30 days of receiving the medicine. |

| Additional Behavioral Health Benefits | Aetna Better Health | Amerigroup | Cook Children's Health Plan |
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| Inpatient Follow -up Incentive Program | Free \$25 gift card for members who complete a follow-up visit with their doctor within 7 days of leaving the hospital. | | |
| Online Mental Health Resources | | Free 24/7 Secure Online tool accessible through web or mobile app to help member learn to reduce stress, anxiety, depression or substance abuse. | |