

Traveling With A Disability



March 2, 2017

Before You Go Tips

- Speak with your Health Care Provider and Discuss:
 - Where going
 - When & length of time
 - Shots/Booster needed
 - Statement on letterhead
 - Condition
 - Medications
 - Special Needs
 - Emergency Contact Information
 - Medical Power of Attorney

Before You Go Tips, cont.

- Contact Airline, Train, Cruise, Hotel, Car Rentals, etc.
 - Be VERY specific and clear describing disability and your needs

- Shuttle / Taxi?
 - Ensure wheelchair/scooter accessible, oxygen, service animal, etc.

Why take when you can rent?

- SpecialNeedsAtSea.com
 - Provides equipment – not just for cruises
 - Scooters / Wheelchairs / Powerchairs
 - Walking Aids
 - Oxygen / Respiratory Equipment
 - Beds / Lifts
 - Bath Equipment
 - Hearing Impaired Aids

1-800-513-4515

Enjoy Your Trip With a Mobility Device

- Who says you can't play or feed a giraffe??



Picture shows woman on the beach with a specialized wheelchair for sand use, man on accessible float, woman using a specialized walker with wheels in the sand, woman feeding a giraffe with a specialized wheelchair.

Air Travel



- Contact Airline as soon as possible
 - Advise you need to speak with someone regarding an accommodation
 - Be very specific as to what you require and any type of equipment you have/need
 - Request a bulk head seat if you have Support Dog

****NOTE: SMALLER PLANES MAY NOT BE ABLE TO ACCOMMODATE A WHEELCHAIR.**

Copyright of airport authority

Air Travel



- TSA
 - TSA Cares Help Line – 1-855-787-2227
 - Mon – Fri 8a – 11p Eastern
 - E-Mail: TSA-ContactCenter@tsa.dhs.gov
 - Can request Passenger Support Specialist at airport
 - **Very long lines at airports now – plan extra time to get through security.**
 - Service Animals through security
 - Metal detector and/or thorough pat-down

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Air Travel



- CPAPs, BiPAPs, APAPs
 - Allowed through security after screened
 - Must be x-rayed
 - May be required to remove from carrying case

Airline Contact Nbrs.



- American Airlines 800-433-7300 www.AA.com
- Delta Airlines 800-221-1212 www.Delta.com/disability
- JetBlue 855-232-5463 dearjetblue@jetblue.com
- Southwest 800-435-9792
- United 800-228-2744
- Virgin America 877-359-8474

Car Rental Nbrs.



- National Car 800-328-6323
– Mobility@Nationalcar.com
- Avis CARES 800-352-7900
- Thrifty 800-847-4389

- Artwork of automobile

Bus



- **Greyhound** **800-221-1212**
ADA.Support@greyhound.com
- Support animals welcome onboard
- Wheelchair/scooter can store in baggage compartment
- Oxygen/respirators allowed
 - Up to 4 canisters in total (2 on bus and 2 in baggage)
- Can assist getting on/off bus
 - Let driver know you need assistance

• Artwork of bus

Cruise Lines



- **Carnival** **800-438-6744 (ext. 70025)**
SpecialNeeds@Carnival.com
- **Holland America** **800-547-8493**
HALW_Access@hollandamerica.com
- **Princess** **844-878-1773**
AAccessoffice@princesscruises.com

All major Cruise lines have accessible rooms.

Some areas on the ship may not be accessible.

Special diets can usually be accommodated with advance notice

• Artwork of cruise ship

Rail Service



- Amtrak 800-872-7245
 - When making reservations indicate assistance needed
 - Not all stations are manned by Amtrak employees
 - Service Animals permitted in all areas where passengers allowed
 - Personnel may only ask what task(s) animal perform
 - Must remain under control at all time & on leash
 - Must remain on the floor

• Artwork is of train engine

FYI



- In December, 2015, A Proposed Rule by the Department of Transportation (DOT) published a “Notice Of Intent” to establish The Accessible Air Transportation (Access) Advisory Committee.
- The committee will negotiate and develop proposed amendments to the Department’s disability regulation on three issues:

Artwork shown is Dept of Transportation logo

FYI (cont.)



- Whether to require accessible in-flight entertainment (IFE) and strengthen accessibility requirements for other in-flight communications
- Whether to require accessible lavatory on new single-aisle aircraft over a certain size
- Whether to amend the definition of “service animals” that may accompany passengers with a disability on a flight.

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FYI (cont.)



- Originally the Department published a notice in the Federal Register announcing its intent to consider six issues
- The others were –
 - Supplemental Medical Oxygen
 - Seating accommodations
 - Carrier reporting of disability service requests

Artwork shown is Dept of Transportation logo

FYI (cont.)



- The Working Group for these Committees are not authorized to make decisions for the Committee as a whole. “The group shall develop information for, advise, and make recommendations to the Committee.”
- Last updates from each Committee:
 - Service Animals – May 25, 2016
 - In-flight Entertainment / Communications – July 7, 2016
 - Accessible Lavatories – May 24, 2016

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Useful websites

- WorldOnWheelz.com
- Barrier-FreeCruising.com
- DisabledTravelers.com
- TravelGuides.org
- GlobalAccessNews.com
- TravelOnTheLevel.com
- www.Disabilitytravel.com
 - Tour operator for slow walkers, wheelchair travelers