

Compare Extra Services STAR Medical Plans Offer in the Dallas Service Area

(Collin, Dallas, Ellis, Hunt, Kaufman, Navarro, and Rockwall counties)



Medicaid Health Care Services:

All people in managed care receive the same traditional Medicaid services, which include:

- Doctor and clinic visits
- 24-hour emergency care
- Hospital care
- Surgery
- Ambulance service
- Lab and X-ray services
- Major organ transplants
- Help getting a ride to the doctor
- Hearing tests and aids
- Home health services
- Chiropractors (neck and back doctors)
- Podiatrists (foot doctors)
- Help for drug or alcohol problems
- Dialysis for kidney problems
- Family planning services
- Eye checkups, glasses, and contact lenses
- Shots for children age 20 and younger
- Texas Health Steps medical and dental checkups
- No limit on medicines for children age 20 and younger
- Mental health services (such as counseling)
- Yearly adult checkup

STAR Program Services:

In addition to the traditional Medicaid health care services, the STAR Program offers more services, such as:

- Health Education classes
- No limit on medicines for adults
- No limit on needed days in a hospital for adults

Value-Added Services:

Every STAR medical plan offers basic Medicaid benefits. The plans in your area also offer extra services. Use this chart to compare the extra services each plan offers its Members. If you have questions about a plan’s extra services, call the number under that plan’s name.

A “blank” under a plan’s name means that the plan does not offer the service listed.

	Amerigroup	Molina Healthcare of Texas	Parkland Community Health Plan
For questions or doctor information:	800-600-4441	866-449-6849	888-672-2277
TTY line for people with a hearing or speech disability:	711 English and Español	800-735-2989 or 711	800-735-2989
Help for mental health, drug, or alcohol problems:	800-600-4441	866-449-6849	800-945-4644
For prescription or medicine information:	800-600-4441	866-449-6849	888-672-2277
Health Plan Website:	www.myamerigroup.com/tx	www.molinahealthcare.com	www.ParklandHMO.com

Value-Added Services	Amerigroup	Molina Healthcare of Texas	Parkland Community Health Plan
24-Hour Nurse Line	Yes	Yes	Yes
Extra Help with Getting a Ride	<ul style="list-style-type: none"> • Help getting a ride to doctor visits. • Community Transportation is available to members to visit WIC offices or attend Member Advisory Group meetings. 	<ul style="list-style-type: none"> • \$25 gas card for members in all regions for a confirmed early prenatal appointment within 42 days of enrollment or for existing members within the first trimester and/or for a confirmed postpartum appointment within 21-56 days of delivery. • One \$25 gas card each year for members with a confirmed appointment for a Texas Health Steps checkup. 	
Disease Management	<ul style="list-style-type: none"> • Educational pregnancy books for members pregnant in their first trimester. • Educational book about taking care of your baby for receiving post-partum visit 21 to 56 days after giving birth. 		
Dental Services	Dental kit to keep teeth clean and healthy for members 21 and older.	Up to \$250 per year for dental checkups, x-rays and cleaning for members 21 and older.	
Extra Vision Services		\$100 eyewear allowance towards upgrades for frames, lenses, or contacts every two years.	
Sports and school physicals	1 each year for members ages 6 to 18.	1 each year for members ages 5 to 19.	1 sports physical each school year for members ages 3 to 19.
Temporary Phone Help	Members that qualify for the federal lifeline program can get a free cell phone with monthly minutes, text messages and data through the federal lifeline provider. Amerigroup members can get unlimited calls to member services, Member Advocates and Service Coordinators through our toll-free line and health text messages, including important renewal reminders. Additional 100 bonus minutes during member's birth month and one-time 200 bonus minutes at enrollment.		Medicaid Members enrolled in the Federal Lifeline Program receive a free cell phone to include data, minutes and text messaging for members. Parkland Community Health Plan Medicaid members will receive unlimited calls to Parkland Community Health Plan Member Services Free health education messages from Text4Babies, Text4Kids, Text4Health, Care4Life, and Text2Quit.

Value-Added Services	Amerigroup	Molina Healthcare of Texas	Parkland Community Health Plan
Help for Members with Asthma	1 allergy-free pillow cover each year for certain members 20 and younger with asthma who are in a disease management program.	Allergy-free mattress cover and pillow case for members with asthma that complete the 3-month Asthma Disease Management Breathe with Ease® Program.	
Extra Help for Pregnant Women	<ul style="list-style-type: none"> • \$25 debit card for receiving prenatal checkup in the 1st trimester or within 42 days of enrollment with the health plan in any trimester. • \$50 debit card receiving post-partum checkup 21 to 56 days after giving birth. • Help getting a ride to pregnancy, birthing or newborn classes. 	<ul style="list-style-type: none"> • \$30 gift card for newly enrolled members who complete an early prenatal exam within 42 days of enrollment or existing members who complete an early prenatal exam in the first trimester. • \$30 gift card for members who complete a postpartum exam within 21-56 days of delivery. 	Pregnancy classes at no charge to members at certain places for pregnant members and their partners.
Health and Wellness Services	Coaching, written and online education and nicotine replacement therapy products including over-the-counter patches, gum or lozenges, for members 18 and older, delivered to the member's home.	<ul style="list-style-type: none"> • Weight Watcher program meeting vouchers for members 15 and older with BMI of 30 or more and diabetic members with A1c of 8 or more. • Free membership in National Stop-Smoking program for members 13 and older and pregnant women of any age. • Home exercise kit (includes jump rope, tubing with handles, flat resistance band, pedometer, reflective arm band, Get Started guide, Exercise Flip Cards, 6 week fitness and nutrition plans, articles, recipes, advice, and online exercise library) for members 12 and older with BMI of 30 or more and diabetic members with A1c of 8 or more. 	
Healthy Play and Exercise Programs	Up to \$50 per school semester for Boys and Girls Club basic membership for members ages 6 to 18, where available.	Boys and Girls Club membership, where available, for members ages 6 to 18.	Boys & Girls Club of Greater Dallas membership for members ages 6 to 18.

Value-Added Services	Amerigroup	Molina Healthcare of Texas	Parkland Community Health Plan
Gift Programs	<ul style="list-style-type: none"> • \$120 debit card for members 15 months and younger who get all 6 Texas Health Steps checkups per the state approved schedule. • Up to a total \$60 debit card for members who get each timely Texas Health Steps checkups at 18, 24 and 30 months (\$20 each) per the state approved schedule. • \$20 debit card per checkup for members ages 3 to 20 who get Texas Health Steps checkups timely each year per the state approved schedule. • \$20 debit card for receiving the full series of the rotavirus vaccine across different days 42 days after birth to 2 years. • \$20 debit card to member's ages 6 months to 2 years for receiving the full series of the flu vaccine. • \$20 debit card to members 18 and older for getting a flu vaccine annually. • \$20 debit card for diabetic members after completing a retinopathy exam for ages 18 to 75. • \$20 debit card for diabetic members 18 and older after completing an HbA1c blood test once every 6 months for ages 18 and older. • \$20 debit card for members 18 and older with diabetes mellitus achieving HbA1c blood test results less than 8 once every 6 months. • \$20 debit card for members 21 and older with cardiovascular disease after completing a cholesterol blood test. • Free first aid kit after completing a personal disaster plan online to all members. 	<ul style="list-style-type: none"> • \$20 gift card for getting a Texas Health Steps checkup each year for members age 15 months through 20 years. • \$20 gift card for getting all annual scheduled vaccines on time for members age 18 months through 20 years. • \$15 iTunes gift card for members ages 12 through 20 who complete an annual adolescent checkups. • \$20 gift card for members who complete all of their child's scheduled childhood vaccines before 18 months of age. • \$20 gift card for members who complete an office visit with their primary care provider or behavioral health specialist within 7 days of hospitalization for a mental health condition and an additional \$20 gift card for completing an office visit within 30 days of hospitalization for a mental health condition. • One \$20 gift card each year for current female members between the ages of 50 to 74 at average risk, who complete a recommended mammogram. • One baby blanket for members in the first trimester through six months following delivery. • \$30 gift card for getting a Texas Health Steps checkup each year for members who complete all of their child's scheduled Texas Health Steps checkups for ages 0 months through 4 months. • \$30 gift card for getting a Texas Health Steps checkup each year for members who complete all of their child's scheduled Texas Health Steps checkups for ages 6 months through 15 months. • \$50 gift card towards an infant car seat for members in the third trimester of pregnancy through six months following delivery. • \$20 gift card for members who go to a follow-up doctor visit within 7 days of one hospital stay per year. 	Child car safety seat and gift bag for pregnant members who complete at least 8 prenatal visits and deliver while a Parkland member.
Additional Behavioral Health Benefits	Amerigroup	Molina Healthcare of Texas	Parkland Community Health Plan
Online Mental Health Resources	Free 24/7 Secure Online tool accessible through web or mobile app to help member learn to reduce stress, anxiety, depression or substance abuse.		